

MYOB EXO Business Serviceable Units module

Better manage and track the end to end process of servicing items.

MYOB EXO Business Serviceable Units allows you to control and track the full service history of any item, from internal equipment with regular maintenance schedules, to external units that need servicing under warranty.

MYOB EXO Serviceable Units is well suited for a broad range of medium sized and larger businesses including those that use serial tracking, repair and maintenance, and managing repairs under warranty businesses.

Serviceable units module

If your business uses serial numbers, EXO Serviceable Units will track the purchase and sale of an item plus any applicable warranties, service schedules and post-sale client communication using the serviceable unit's module. EXO Serviceable Units will also manage the servicing and/or repair of the item using the job costing module, providing an end to end service solution.

Track and link warranties

Link items to warranties and attach the relevant documentation so it's easier to see the warranty status of items 'at a glance', as well as store all data in one central location.

Plan service schedules to suit your needs

Using a scheduling tool that acts as a daily planner, service managers can easily see what items are due for service or have expiring warranties. This allows them to proactively contact clients and help optimise customer service.

Store a complete service history of units

MYOB EXO Serviceable Units creates and stores a complete history of units with all the jobs performed on them, allowing you to access job details quickly and report clearly on costs, margins and outlay.

Key features and benefits

- > Serviceable units module records a full service history on all stock items
- > Track and link warranties
- > Proactively plan service schedules
- > Record service histories in one location
- > Complete service history in one location
- > Easy to read dashboards to control and plan services.

Dashboards to control and plan services

With a range of easy to read dashboards, EXO Serviceable Units supports the management of your jobs. Dashboard alerts notify you to any items that are nearing their scheduled service and you have the ability to look into customer accounts and serviceable units, confirm the details and book the job in.

Extensive, established partner network

The EXO Suite of products are implemented and supported by our expert MYOB Partner Network across Australia and New Zealand. We provide educated advice regarding the entire range of MYOB EXO Business and Employer Services Solutions and work with you to design a solution that meets the unique needs of your business.

An integrated business solution from MYOB

A range of additional modules are available and can be adopted and tailored to your business. With the assistance of an MYOB EXO Partner, we can build a comprehensive business management system tailored specifically for your business requirements.